SAFE STOP™

GETTING STARTED

Download the SafeStop app or visit www.safestopapp.com/web to use the web version.

[Download on the App Store] [ANDROID APP ON Google play]

Select "Create Account," and from the drop-down list choose your state. From the new drop-down that populates, select your school or district name.

REGISTER FOR SERVICE

- Enter your information and click REGISTER.

- Check your email for a verification code, enter and click SUBMIT.

- You will now be required to enter your Access Code or a valid Student ID.

- **If you are asked to enter an Access Code**, that Access Code should have been provided to you by your school administration.

- **If you are asked to enter a Student ID**, that will be your district-provided Student ID. If there are multiple Student ID boxes, simply enter each of the Student IDs for the children riding the bus. You are only required to provide one valid Student ID. You can also add Student IDs to your account later if you do not know all of them.

- Set your notification preferences and click SUBMIT to complete your secure registration.
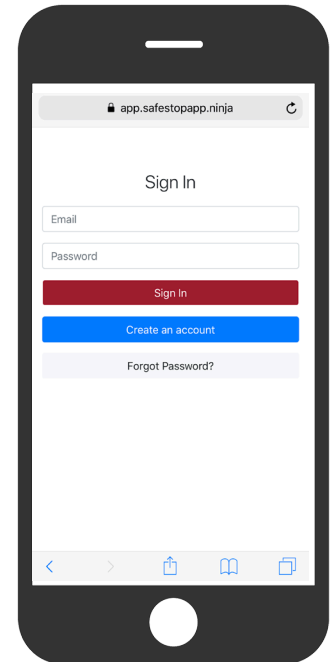

CUSTOMIZE YOUR APP

NOTE: If you see that your bus stops have been preloaded into your account when you sign in, you may not have the option to add another bus stop and can disregard the instructions listed in this section. If your preloaded information appears to be incorrect, please contact your school administration. If your bus stops have not been preloaded, you will need to manually add them to your account following the steps below.
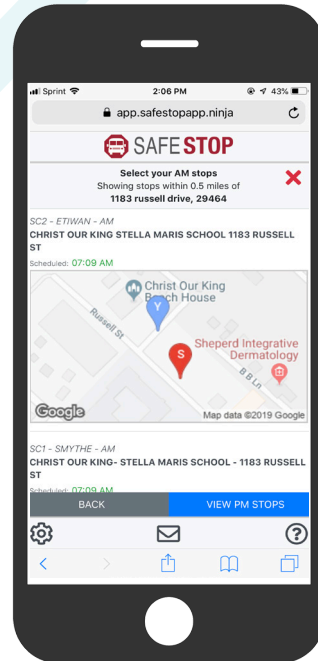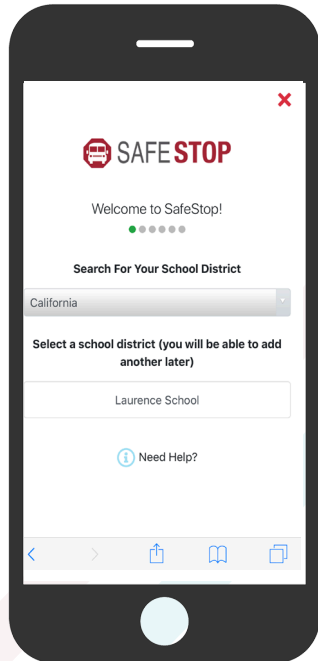
- Once you have successfully completed your registration, click GO TO MY STOPS to start setting up your account. Click ADD A BUS STOP and enter the street address and postal code of your house or bus stop.

- Select your AM stop first and click ADD. Then select your PM stop and click ADD. You'll then see your stops listed on your home page.

- Adjust the notification preferences for your stop by clicking and dragging it on your screen. You may also widen the area of your notification preferences by expanding the circle. You will be notified once the bus has entered your selected notification area.
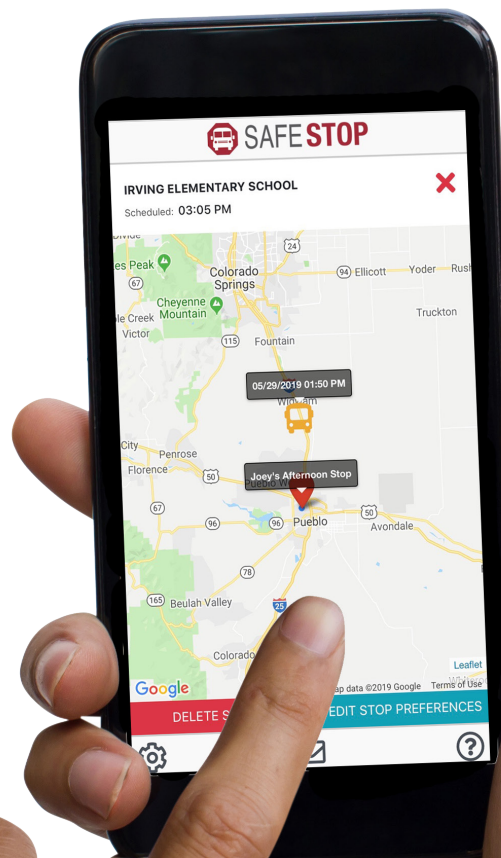
For safety concerns and to prevent abuse of service, additional route/bus stop selections may be placed under review before becoming active within your account. You are limited on the number of bus stops you can add, and if we find that you are using SafeStop to monitor routes that your child isn't on, your account will be suspended. If you require additional help, you may reach us directly via support@safestopapp.com and we can work with you and your school to approve changes to your account.
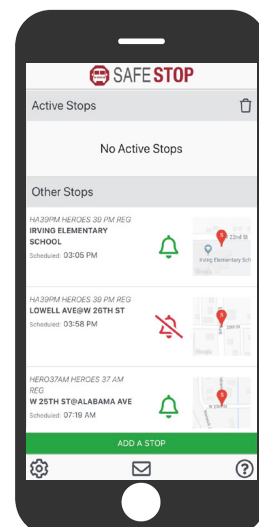
USING THE APP

Note: The SafeStop app is meant to help you plan around your busy schedule, not to help you arrive at the bus stop at the last second. Our app relies on a third-party GPS device on board the school bus, which sometimes does not transmit information every 30 seconds. We strongly encourage you to arrive at the bus stop 5-10 minutes prior to the expected arrival time to ensure you do not miss the bus or slow down the boarding procedure.

- In the Map View feature, you can see the approximate location of your child's bus on its route. If this appears to be incorrect, or if the bus is not moving, please contact our Customer Support Team.

- A red pin is used to indicate your bus stop. Click EDIT STOP PREFERENCES to view and adjust your notification area. You will receive a text message letting you know that your student's bus has entered your notification area.

- If you wish to remove a bus stop from your account, first press the Map View button for that bus stop. Next, tap DELETE STOP and confirm.

- Access SafeStop's Alerts & Messaging feature by tapping the message box icon in the bottom center of the screen. The alerts feature will allow you to review any messages from your school or transportation department.

- To change your settings or connect with us, tap the ⚙ in the bottom right corner of your screen. You can contact us by phone at **(800) 843-8936** or email **support@safestopapp.com.**

SAFE**STOP**™
SafeStopApp.com